

# Marks & Spencer

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At M&S, we know there's no Plan B when it comes to our planet. That's why we're focusing Plan A on our mission to become a net zero business by 2040. Put simply, net zero means we don't add any more greenhouse gas emissions to the atmosphere than we take out of it. To do this, we need to know our carbon footprint, which at M&S is around 5.7 million tonnes each year. This is made up of the emissions from running our shops as well as our distribution and transport network. However, this is not just about our own operations.

The biggest impact comes from what is called Scope 3 emissions. These include how suppliers source, make and move our products, and how our customers use them. So from mills to our tills, from farms to forks, we will have to transform the way we do things. Our first goal is to rapidly reduce our carbon impact, cutting our footprint by a third by 2025 and more than half by 2030. To get there, we'll need to act quickly, cutting our emissions and property and transport, reducing single-use plastic, closing the loop and recycling, and minimising food waste. We also want to make sustainability easier and more rewarding for our customers. We will be investing in new products and services to help them enjoy a lower carbon lifestyle. As an own brand retailer, we're uniquely positioned to work with our trusted suppliers and partners. Together, we are committing to zero deforestation, sourcing more sustainable fibres, driving the circular economy and supporting farmers as they move towards regenerative agriculture. We know we can't do this alone, so we're working with others to make this a reality and together, achieve net zero by 2040. Because there is no plan B.